

INTEGRATED
MANAGEMENT
SYSTEM



DOCUMENT INFORMATION

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Comments:	Reviewed in light of revision to standard	Approved:	Kevin Wanless

The Niramax Group aims to strive for sustained, profitable growth by providing a comprehensive waste management service that consistently satisfies the requirements and expectations of our customers.

This will be achieved with the aid of an integrated system of documented guidance, procedures, and records, that will promote compliance with legislation, provide a high degree of environmental protection, and engender competent, responsive management.

To achieve these goals, we need to motivate all our people to take individual responsibility for the quality of their work.

This policy will be supported by the Senior Management, with the aim of creating a continually-improving working environment.

The Managing Director and upper tier management team are responsible for the Quality System, with day-to-day implementation controlled by the Operations Director and other nominated staff members.

The objectives of the Quality Assurance System are:

- Upper tier management having involvement in ensuring compliance,
- Compliance with International Standard ISO9001,
- Achieve and maintain a level of quality which ensures customer satisfaction,
- Ensure compliance with relevant statutory and safety requirements.
- Ensure that quality products are produced in line with required specification provided by off-takers.
- Periodically review performance to ascertain improvements or failures.

Audits of our systems and operations will be carried out periodically by internal and external personnel, in order to identify actual or potential non-conformances. The problems identified will be scheduled for remedial action, and resources and appropriate resources will be allocated to ensure completion.

The organisation needs to involve interested parties in ensuring that quality is achieved in services and products provided by the group, these may include but not limited to.

Environmental Agency/Council authority/Customers/employees/Brokers/off-takers/Neighbours/Defra/HSE and others referenced in the legal register G7.

At management meetings, we will periodically designate objectives and targets designed to improve the quality of our services and products. Appropriate resources will be allocated to facilitate implementation, and progress towards achieving these goals will then be reviewed at subsequent meetings.

Neil Elliott

Managing Director

13th Sep 2018